

**HUBUNGAN KETEPATAN TRIAGE DENGAN RESPONSE TIME
PADA PERAWAT DI IGD RSUD dr. H. JUSUF SK
PROVINSI KALIMANTAN UTARA**

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Abstrak

Pelayanan di Instalasi Gawat Darurat (IGD) menuntut ketepatan dan kecepatan dalam penanganan pasien, salah satunya melalui proses triage. Ketepatan dalam triage sangat berpengaruh terhadap kecepatan waktu tanggap (response time) perawat dalam memberikan pelayanan. Penelitian ini bertujuan untuk mengetahui hubungan antara ketepatan triage dengan response time pada perawat yang bertugas di IGD RSUD dr. H. Jusuf SK Provinsi Kalimantan Utara. Metode penelitian yang digunakan adalah observasi analitik dengan desain cross-sectional. Penelitian dilaksanakan pada tanggal 28 Mei hingga 7 Juni 2025, melibatkan seluruh perawat triage di IGD dengan jumlah total 30 orang sebagai sampel menggunakan teknik total sampling. Data dikumpulkan melalui observasi dan dokumentasi yang mengacu pada kriteria ketepatan triage dan response time berdasarkan Australian Triage Scale (ATS) dan Standar Operasional Prosedur (SOP) rumah sakit. Hasil penelitian menunjukkan bahwa mayoritas responden adalah laki-laki, berusia 26–35 tahun, dan berpendidikan D3 Keperawatan. Sebagian besar perawat (66,7%) melaksanakan triage secara tepat dan memiliki response time yang cepat (66,7%) sesuai standar. Hasil uji statistik menunjukkan nilai $p = 0,001 < (0,05)$, yang berarti terdapat hubungan signifikan antara ketepatan triage dengan response time. Semakin tepat perawat dalam melakukan triage, semakin cepat pula response time yang diberikan dalam menangani pasien gawat darurat. Hal ini menekankan pentingnya pelatihan dan penguatan kompetensi triage untuk meningkatkan kualitas pelayanan di IGD.

Kata Kunci: *Ketepatan Triage, Response Time, Instalasi Gawat Darurat*

**THE RELATIONSHIP BETWEEN TRIAGE ACCURACY AND RESPONSE TIME
AMONG NURSES AT EMERGENCY DEPARTMENT (ED) RSUD dr. H. JUSUF
SK, NORTH KALIMANTAN PROVINCE**

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Abstract

Emergency Department (ED) services demand both accuracy and speed in patient handling, one of which is through the triage process. Accuracy in triage significantly influences nurses' response time in providing care. This study aims to determine the relationship between triage accuracy and response time among nurses working in the ED of RSUD dr. H. Jusuf SK, North Kalimantan Province. The research employed an analytical observational approach with a cross-sectional design. The study was conducted from May 28 to June 7, 2025, involving all triage nurses in the ED, with a total of 30 respondents selected using total sampling. Data were collected through observation and documentation, referring to triage accuracy and response time criteria based on the Australian Triage Scale (ATS) and hospital Standard Operating Procedures (SOPs). The results showed that the majority of respondents were male, aged 26–35 years, and held a Diploma in Nursing (D3). Most nurses (66.7%) performed accurate triage and had a fast response time (66.7%) according to the standard. Statistical analysis showed a p-value of 0.001, which is less than the significance level of 0.05, indicating a significant relationship between triage accuracy and response time.

The more accurate the triage performed by nurses, the faster their response time in managing emergency patients. This highlights the importance of training and strengthening triage competencies to improve the quality of services in the ED.

Keywords: *Triage Accuracy, Response Time, Emergency Department*