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Analisis Kesesuaian Pelayanan Farmasi Klinik Di Apotek Sumber Waras Kota Salatiga Terhadap Permenkes RI No 73 Tahun 2016

ABSTRAK

Latar Belakang: Pelayanan farmasi klinik di apotek memiliki peran penting untuk memastikan penggunaan obat yang rasional dan tepat kepada pasien. Standar Pelayanan Kefarmasian yang ditetapkan oleh Kementerian Kesehatan menjadi pedoman dalam penyelenggaraan pelayanan farmasi yang berkualitas. Adapun pedoman yang diacu dalam penelitian ini adalah Permenkes RI No 73 Tahun 2016. Penelitian ini bertujuan untuk menganalisis tingkat kesesuaian pelayanan farmasi di Apotek Sumber Waras dengan standar yang telah ditetapkan.

Metode: Metode penelitian ini menggunakan pendekatan deskriptif analitik dengan teknik pengambilan data secara observasi langsung terhadap apoteker. Pengambilan data dilakukan dengan sampling sebanyak 85 pasien. Data dianalisis dan disajikan dalam bentuk persentase untuk menilai tingkat kesesuaian terhadap berbagai aspek standar pelayanan, seperti pengkajian resep dan dispensing.

Hasil: Berdasarkan penelitian menunjukkan bahwa Apotek Sumber Waras memiliki kategori baik dengan persentase dalam aspek pengkajian resep 100% dan dispensing obat 100%.

Simpulan: Pelayanan farmasi klinik di Apotek Sumber Waras Salatiga sudah 100% sesuai dengan Permenkes RI No 73 Tahun 2016.

Kata kunci: Standar, Pelayanan, Kefarmasian, Apotek

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***ANALYSIS OF THE CONFORMITY OF CLINICAL PHARMACY
SERVICES AT SUMBER WARAS PHARMACY, SALATIGA CITY
TOWARDS THE REGULATION OF THE MINISTER OF HEALTH OF THE
REPUBLIC OF INDONESIA NO. 73 OF 2016***

ABSTRACT

Background: Clinical pharmacy services in pharmacies have an important role to ensure rational and appropriate use of drugs for patients. The Pharmaceutical Service Standards set by the Ministry of Health serve as guidelines for the provision of quality pharmaceutical services. The guidelines referred to in this study are the Regulation of the Minister of Health of the Republic of Indonesia No. 73 of 2016. This study aims to analyze the level of conformity of pharmaceutical services at Sumber Waras Pharmacy with the established standards. ***Method:*** This research method uses a descriptive analytical approach with data collection techniques through direct observation of pharmacists. Data collection was carried out by sampling 85 patients. Data were analyzed and presented in the form of percentages to assess the level of conformity to various aspects of service standards, such as prescription assessment and dispensing. ***Results:*** Based on the study, it shows that Sumber Waras Pharmacy has a good category with a percentage in the aspect of prescription assessment of 100% and drug dispensing of 100%. ***Research Limitations:*** The data used may be limited and biased in the number of certain pharmacies, so that it does not represent conditions in a wider area. ***Conclusion:*** It is expected that there will be increased training for pharmaceutical personnel and stricter supervision to ensure more optimal pharmaceutical services.

Keywords: Standards, Services, Pharmacy, Pharmacy