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HUBUNGAN PERSEPSI DAN TINGKAT KEPUASAN TENAGA KEFARMASIAN TERHADAP SISTEM PERESEPAN ELEKTRONIK DI RS. MUHAMMADIYAH ROEMANI SEMARANG TAHUN 2023

ABSTRAK

Latar Belakang : Sistem peresepan mengalami transisi dari manual ke elektronik, banyak manfaat dan hambatan yang diperoleh dari sistem tersebut. Hanya terdapat beberapa rumah sakit yang menerapkan sistem resep elektronik salah satunya adalah RS. Muhammadiyah Roemani. Penelitian tentang persepsi tenaga kefarmasian tentang peresepan elektronik masih jarang dilakukan. Persepsi perlu diketahui untuk mengetahui kualitas dan kepuasan pengguna saat menggunakan peresepan elektronik. Penelitian bertujuan mengetahui hubungan persepsi dan kepuasan tenaga kefarmasian terhadap sistem peresepan elektronik di Rumah Sakit Muhammadiyah Roemani.

Metode : Penelitian deksriptif korelasional ini menggunakan metode desain *Cross Sectional* dengan pendekatan *Prospektif*. Penelitian dilakukan di Rumah Sakit Muhammadiyah Roemani Semarang, menggunakan total sampling yang melibatkan 47 responden. Data didapatkan melalui kuisioner yang telah dilakukan uji validitas dan reabilitas. Analisis data menggunakan *Spearman's Rank*.

Hasil : Persepsi tenaga kefarmasian terhadap resep elektronik di RS. Muhammadiyah Roemani tahun 2023 sangat baik (81,65%), dengan indikator kemudahan sangat baik (82,75%), kemanfaatan sangat baik (80,54%). Tingkat kepuasan sangat puas (78,11%), indikator isi sangat puas (86,96%), keakuratan sangat puas (77,92%), tampilan sangat puas (79,43%), kemudahan pengguna puas (70,03%), dan waktu sangat puas (76,24%). Terdapat hubungan yang kuat dan positif antara persepsi dengan kepuasan ($sig = 0,000$).

Simpulan : Persepsi tenaga kefarmasian terhadap resep elektronik di RS. Muhammadiyah Roemani tahun 2023 sangat baik (81,65%). Tingkat kepuasan sangat puas (78,11%). Terdapat hubungan yang kuat antara persepsi dengan kepuasan tenaga kefarmasian terhadap resep elektronik di RS. Muhammadiyah Roemani pada tahun 2023.

Kata Kunci : *Persepsi, Kepuasan, Resep Elektronik*

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**RELATIONSHIP BETWEEN PERCEPTIONS AND SATISFACTION
LEVELS OF PHARMACISTS ON ELECTRONIC PRESCRIBING
SYSTEM AT THE HOSPITAL. MUHAMMADIYAH ROEMANI
SEMARANG IN 2023**

ABSTRACT

Background: *The prescribing system underwent a transition from manual to electronic, many benefits and obstacles were obtained from this system. There are only a few hospitals that implement an electronic prescription system, one of which is the RS. Muhammad Roemani. Perception needs to be known to determine the quality when using electronic prescribing. The aim of this study was to determine the relationship between the perceptions and satisfaction of pharmacists towards the electronic prescribing system at the Muhammadiyah Roemani Hospital.*

Methods: *This correlational descriptive study uses a cross sectional design method with a prospective approach. The research at the Muhammadiyah Roemani Hospital Semarang, using a total sampling 47 respondents. Data was obtained from questionnaires that have been tested for validity and reliability. Data analysis using Spearman's Rank.*

Results: *Pharmacy personnel's perceptions of electronic prescriptions at the hospital. Muhammadiyah Roemani in 2023 is very good (81.65%), with very good convenience indicators (82.75%), very good benefits (80.54%). The level of satisfaction is very satisfied (78.11%), the content is very satisfied (86.96%), accuracy is very satisfied (77.92%), display is very satisfied (79.43%), ease of use is satisfied (70.03%), and very satisfied time (76.24%). There is a strong and positive relationship between perception and satisfaction (sig = 0.000).*

Conclusion: *Perceptions of pharmacists on electronic prescriptions in hospitals. Muhammadiyah Roemani in 2023 is very good (81.65%). The level of satisfaction is very satisfied (78.11%). There is a strong relationship between perceptions and pharmacist satisfaction with electronic prescriptions in hospitals Muhammadiyah Roemani in 2023.*

Keyword : Perception, Satisfaction, Electronic Prescription