

Universitas Ngudi Waluyo

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Skripsi, Februari 2022

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**GAMBARAN KINERJA BIDAN DALAM PELAYANAN ANTE NATAL
(ANC) DI ERA PANDEMI COVID-19 DI SENTRU SAUDE
KOMUNITARIA (SSK) COMORO MUNICIPIO DE DILI TIMOR LESTE**

ABSTRAK

Latar Belakang. Kinerja bidan dalam pelayanan ANC merupakan salah satu faktor yang harus diperhatikan untuk meningkatkan kesehatan ibu dan bayi. Pada masa Pandemi Covid 19 ini pelayanan ANC harus tetap diberikan sesuai standar. Tujuan dari penelitian ini adalah menggambarkan kinerja bidan dalam pelayanan anc di era pandemi covid-19 pada komponen kualitas pelayanan, komponen komunikasi, komponen capability, komponen kecepatan dan komponen initiative.

Metode Penelitian Desain penelitian ini menggunakan jenis penelitian kuantitatif deskriptif. Penelitian ini dilakukan di SSK Comoro municipio de Dili Timor Leste. Sampel dalam penelitian ini adalah semua bidan yang bekerja di wilayah SSK Comoro (bidan SSK dan bidan PS) yang berjumlah 30 orang dengan teknik sampling menggunakan total sampling.

Hasil Penelitian Berdasarkan hasil penelitian gambaran kinerja bidan dalam pelayanan ANC di era pandemi covid-19 di SSK Comoro municipio de Dili dapat diambil kesimpulan bahwa sebagian besar baik. Kinerja pada komponen kualitas pelayanan (90%) baik, komponen komunikasi (66,7%) baik, Komponen capability (53,3%) baik, komponen kecepatan (63,3%) baik, Komponen initiative (53,3%) baik.

Simpulan dan Saran. Kinerja bidan dalam pelayanan ANC di SSK Comoro baik. Perlu ditingkat dalam pelayanan kelas ibu hamil dan penggunaan media sosial online dalam era pandemi covid-19 guna memantau kesehatan ibu hamil.

Kata Kunci :kinerja bidan, Dimensi kinerja bidan,pelayanan anc.

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**DESCRIPTION OF THE PERFORMANCE OF MIDWIFE IN ANTE
CHRISTMAS (ANC) SERVICE IN THE ERA OF THE COVID-19
PANDEMIC AT SENTRU SAUDE KOMUNITARIA (SSK) COMORO
MUNICIPIO DE DILI TIMOR LESTE**

ABSTRACT

Background. The performance of midwives in ANC services is one of the factors that must be considered to improve the health of mothers and babies. During the Covid-19 pandemic, ANC services must still be provided according to standards. The purpose of this study was to describe the performance of midwives in ANC services in the era of the covid-19 pandemic on the service quality component, communication component, capability component, speed component and initiative component.

Research Methods This research design uses descriptive quantitative research. This research was conducted at SSK Comoro municipio de Dili Timor Leste. The sample in this study were all midwives working in the SSK Comoro area (SSK midwives and PS midwives) totaling 30 people with a sampling technique using total sampling.

Research Results Based on the results of the study describing the performance of midwives in ANC services in the era of the covid-19 pandemic at SSK Comoro municipio de Dili, it can be concluded that most of them are good. The performance of the service quality component (90%) is good, the communication component (66.7%) is good, the capability component (53.3%) is good, the speed component (63.3%) is good, the initiative component (53.3%) is good.

Conclusions and suggestions. The performance of midwives in ANC services at SSK Comoro is good. It needs to be increased in class services for pregnant women and the use of online social media in the era of the covid-19 pandemic to monitor the health of pregnant women.

Keywords: performance of midwives, Dimensions of performance of midwives, service anc.